DEPARTMENT OF THE ARMY

U.S. ARMY ORDNANCE MISSILE AND MUNITIONS CENTER AND SCHOOL REDSTONE ARSENAL, ALABAMA 35897-6000

REPLY TO ATTENTION OF

ATSK-CMT (25-30q)

JUL 18 2001

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Policy Letter 01-12, Commandant's Open Door Policy

1. Open communication throughout the command is vital to the health of our operation. It affects how we operate with one another, as well as how we support our customers and live in this community. My door is always open to discuss problems or better ways of doing business.

2. The chain of command is an important element of the communications structure, and you are encouraged to give it a chance to work. If, however, you desire to talk with me, feel free to schedule an appointment with the Command Group Executive Assistant at 876-3349. If you desire confidentiality, the appointment will not be listed on the calendar. For topics of an urgent nature you may contact me at my quarters at 830-9382.

DAVID A. HAFEL

COL, OD

Commandant

DISTRIBUTION:

 \mathbf{C}